

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: January 2023



| Date | Time | From | Issue | Lodgement type | Investigation and response to caller |
|-------------|-------------|--------------|------------------------|-------------------------|---|
| 6/01/2023 | 9.29pm | Muswellbrook | Lighting | Community Response Line | Lighting adjusted in response to the call. |
| 12/01/2023 | 10.11am | Anonymous | Spontaneous Combustion | Regulator | Investigation completed in response to the complaint. |
| 14/01/2023 | 9.56pm | Muswellbrook | Lighting | Community Response Line | Lighting adjusted in response to the call. |
| 15/01/2023 | 10.01pm | Muswellbrook | Lighting | Community Response Line | Lighting adjusted in response to the call. |
| 16/01/2023 | 9.52pm | Muswellbrook | Lighting | Community Response Line | Lighting adjusted in response to the call. |
| 26/01/2023 | 10.19am | Muswellbrook | Other - debris | Community Response Line | Investigation complete to resident's satisfaction |