

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: February 2023



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
4/02/2023	9.37pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
11/02/2023	9.12pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
24/02/2023	1.09AM	Roxburgh Rd, Muswellbrook	Operational Noise	Community Response Line	Nearest real-time monitor did not record any exceedances or distribute any alerts, Caller was advised of investigation and monitoring results.
27/02/2023	11.40am	Roxburgh Rd, Muswellbrook	Other	Community Response Line	BHP continues to engage with caller on this matter.