

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: March 2023



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
4/03/2023	9.11pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
7/03/2023	10.03am	Denman Rd, Muswellbrook	Blast vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
10/03/2023	2.58am	Roxburgh Rd, Muswellbrook	Operational noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
10/03//2023	8.47pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
13/03/2023	11.10am	Roxburgh Rd, Muswellbrook	Dust	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24-hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results.