

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: May 2023



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
2/05/2023	9.02pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
3/05/2023	6.49pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
4/05/2023	1.40pm	Racecourse Rd, Muswellbrook	Blast Vibration	Community Response Line	Investigation revealed blast was from a neighbouring mine.
6/05/2023	8.06pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
12/05/2023	11.56am	Roxburgh Rd, Muswellbrook	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
28/05/2023	6.52pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.