

**BHP Mt Arthur Coal**  
**Community Complaints Summary**  
**Community Response Line #1800 882 044**  
**Period: July 2023**



<b>Date</b>	<b>Time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
16/07/2023	6.06pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
19/07/2023	8.36am	Roxburgh Rd, Muswellbrook	Blast vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
20/07/2023	7.39pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
25/07/2023	6.31pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.