BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: August 2023

Date	Time	From	Issue	Lodgment type	Investigation and response to caller
04/08/23	12:23pm	Roxburgh Road	Other	Community Response Line	Investigation found we were compliant in our notification but would continue to work with residents.
13/08/23	7:07am	Roxburgh Road	Dust	Community Response Line	Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24-hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results.