BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: September 2023

Date	Time	From	Issue	Lodgment type	Investigation and response to caller
10/09/23	5:36pm	Muswellbrook	Other	Community Response	Investigation revealed the server was down for maintenance and the notifications were not able to get through the system. The matter has been resolved.
27/09/23	11:02p	Roxburgh Road	Lighting	Community Response	Lighting was adjusted in response to the call.