

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: October 2022



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
04/10/2022	10.01AM	Denman Road	Grader works	Community Response Line	Residents concern around gravel was addressed to the satisfaction of the resident
14/10/2022	2.23PM	Denman Road	Blast vibration	Community Response Line	Investigation revealed the blast was within the limits.
28/10/2022	7.50AM	Jerrys Plains	Lighting	Community Response Line	Lighting adjusted in response to the call.
31/10/2022	11.42AM	Glen Munro Road	Noise	Community Response Line	Investigation revealed the blast was within the limits.
31/10/2022	11.49AM	Roxburgh Road	Blast vibration	Community Response Line	Investigation revealed the blast was within the limits.
31/10/2022	11.49AM	Denman Road	Blast vibration	Community Response Line	Investigation revealed the blast was within the limits.