

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: November 2022



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
06/11/2022	8.04PM	Roxburgh Road	Lighting	Community Response Line	Lighting adjusted to the satisfaction of resident.
7/11/2022	6.23AM	Roxburgh Rd	Dust	Community Response Line	Investigations revealed no abnormal dust levels.
10/11/2022	10.11AM	Denman Road	Lighting	Community Response Line	Lighting adjusted in response to the call.
26/11/2022	8.54AM	Roxburgh Road	Dust	Community Response Line	Results at the nearest monitor indicated 24-hour average dust levels remained within regulatory criteria. Resident notified of investigation.