

# Community Complaints Summary

<b>Date and time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
01/09/2015 10:47	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
01/09/2015 17:45	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
03/09/2015 21:03	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
03/09/2015 17:42	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
04/09/2015 7:27	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
04/09/2015 17:30	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
05/09/2015 18:27	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
06/09/2015 16:52	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
07/09/2015 7:45	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
07/09/2015 16:18	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
07/09/2015 19:49	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation results and action taken. Caller advised they were satisfied that the issue had been resolved
08/09/2015 18:58	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation results and action taken. Caller advised they were satisfied that the issue had been resolved

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08/09/2015 7:46	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
08/09/2015 19:26	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
09/09/2015 22:00	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
09/09/2015 18:28	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
10/09/2015 7:49	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
10/09/2015 21:33	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
11/09/2015 18:37	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
12/09/2015 16:34	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
15/09/2015 18:58	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
16/09/2015 15:19	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
17/09/2015 17:18	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
17/09/2015 19:32	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation results and action taken. Caller advised they were satisfied that the issue had been resolved

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20/09/2015 18:17	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
21/09/2015 17:23	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
22/09/2015 14:20	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation results and action taken. Caller advised they were satisfied that the issue had been resolved
22/09/2015 16:10	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
22/09/2015 18:57	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
25/09/2015 18:21	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
26/09/2015 18:58	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
27/09/2015 23:36	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
28/09/2015 19:01	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
29/09/2015 15:29	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.
30/09/2015 18:57	Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within internal benchmarks. Caller did not request to be called back regarding investigation and monitoring results.