

BHP Mt Arthur Coal  
Community Complaints Summary  
Community Response Line # 1800 882 044  
Period: August 2024



Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
28.08.2024	9am	Muswellbrook	Dust	Via NSW EPA	Investigation revealed high wind speeds were recorded on the day of the complaint. Detailed information was provided to EPA related to dust mitigation and control activities undertaken on that day in response to the conditions in accordance with the approved Air Quality Management Plan (AQMP) and the conditions in the Environment Protection Licence (EPL) with no further information required.
28.08.2024	11am	Muswellbrook	Dust	Via NSW EPA	Investigation revealed high wind speeds were recorded on the day of the complaint. Detailed information was provided to EPA related to dust mitigation and control activities undertaken on that day in response to the conditions in accordance with the approved Air Quality Management Plan (AQMP) and the conditions in the Environment Protection Licence (EPL) with no further information required.