BHP Mt Arthur Coal Community Complaints Summary Community Response Line # 1800 882 044

Period: June 2024



Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
6/6/2024	10.23am	Balmoral Rd	Blasting	Phone call	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
6/6/2024	10.23am	New England Highway	Blasting	Community Response Line	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
17/6/2024	11.54am	New England Highway	Blasting	Phone call	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.